

## Ethics in usability Engineering

### Web-based resources for ethical considerations

Code of Conduct for Usability Professionals,  
[http://www.upassoc.org/about\\_upa/leadership/code\\_of\\_conduct.html](http://www.upassoc.org/about_upa/leadership/code_of_conduct.html), accessed March 22, 2010.

Sample consent form, <http://www.sensible.com/rocketsurgery/index.html>, accessed March 22, 2010.

Code of Ethics and Conduct, British Psychological Society,  
[http://www.bps.org.uk/the-society/code-of-conduct/code-of-conduct\\_home.cfm](http://www.bps.org.uk/the-society/code-of-conduct/code-of-conduct_home.cfm), accessed March 22, 2010.

Managing Ethics in Research, <http://www.ucc.ie/academic/apsych/ethics/>, accessed March 22 2010.

Research Ethics at the Open University,  
<http://www.open.ac.uk/research/ethics/index.shtml> accessed March 22 2010.

Ethical guidelines for Educational Research,  
<http://www.bera.ac.uk/files/2008/09/ethica1.pdf>, British Educational Research Association, accessed March 22 2010.

Statement of Ethical practice,  
<http://www.britsoc.co.uk/equality/Statement+Ethical+Practice.htm>, British Sociological Association, accessed March 22 2010.

### References

P. Cairns and A. L. Cox. 2008. Research methods for Human-Computer Interaction, Cambridge University Press.

J. Lazar, J. H. Feng, and Harry Hochheiser. 2010. Research Methods in Human-Computer Interaction, John Wiley & Sons.

C. E. Wilson. 2007. Ethical Dilemma Redux, Interactions, pp. 50-51.

O. K. Burmeister. 2001. Usability Testing: Revisiting Informed Consent Procedures for Testing Internet Sites. In Selected Papers from the Second Australian Institute Conference on Computer Ethics vol. 7. Edited by J. Weckert. ACM International Conference Proceeding Series. Darlinghurst, Australia: Australian Computer Society, 2000, pp. 3-9.

M. Catterall and P. Maclaren. 2001. Researching consumers in virtual worlds: a cyberspace odyssey, Journal of Consumer Behaviour, vol. 1,

*Shailey Minocha*, Resources compiled to accompany the Industry presentation at the India HCI 2010 conference, IIT Bombay, March 22-24, 2010, Mumbai, India.

no.3, pp. 228-237.

R.B. Molich, C. Laurel, C. Snyder, W. Quesenbery, and C.E. Wilson. 2001. Ethics in HCI. In CHI '01 Extended Abstracts on Human Factors in Computing Systems. CHI '01 Seattle, Washington, March 31 - April 05, 2001. New York: ACM Press, pp. 217-218.

W. E. Mackay. 1995. Ethics, lies and videotape....” In Proceedings of the SIGCHI Conference on Human Factors in Computing Systems. Denver, Colorado, May 7-11, 1995. Edited by I. R. Katz, R. Mack, L. Marks, M. B. Rosson, and J. Nielsen. Conference on Human Factors in Computing Systems. New York: ACM Press/Addison-Wesley Publishing Co., pp. 138-145.

## *Sample Project Summary sheet*

### **The Role of the Educator in a Social Software Initiative**



We hope this leaflet will answer the questions you might have about participating in our study.

#### **Who are we?**

We are a team of researchers at the Open University, UK, and in the Faculty of Maths, Computing and Technology. The Project team consists of Dr. Shailey Minocha (principle investigator and Reader in Computing) and Dr. XXXX research fellow).

#### **What do we want to know?**

We are investigating the role of social software in education and the resulting impact on the role of an educator. We would like to know about the range of activities which are involved in the use of social software in an educational setting and your related experiences.

We would really value your experience on this and hope you will agree to participate in the study.

#### **What will it involve?**

Your involvement would include three steps:

1. We would first like to send you a short email-based question where we enquire about your experiences of using social software. Answering this question should not take more than 20 minutes and you could return your response by email.
2. We would then conduct a face-to-face interview where we would focus on specific aspects of your social software initiative. This interview will take no longer than 45 minutes and will be audio recorded.
3. Following the interview we would provide you with a short email-based validation activity to verify our understanding of your role in the social software initiative.

If you decide to participate you will be asked to sign a consent form. We have received the appropriate ethics permission to conduct the study from the Open University Research Ethics Committee. You maintain the right to withdraw from the study at any time. Upon your withdrawal from the study all data collected from you will be deleted and will not be further used in the research.

#### **What will we do with the information we collect?**

We will produce case studies and scientific publications based on the information we can collect during interviews. We aim to produce results which help other people to learn from your experiences.

We will keep all of the information – recordings, notes and picture – secure and as per the Data Protection Act. Only members of the team will have access to this material. We would request you not to provide us with any information which might force us to inform others and breach confidentiality.

We may use anonymous quotes from the recordings as highlights in the case. We will send you copies of the material so that you know what will be published.

#### **How can you contact us?**

If you have any other queries about this study, please email or call Dr. Shailey Minocha at s.minocha@open.ac.uk, XXXXX (office), XXXXX (mobile).

We look forward to hearing your experiences. Thank you for taking the time to read this project summary sheet.

*Shailey Minocha*, Resources compiled to accompany the Industry presentation at the India HCI 2010 conference, IIT Bombay, March 22-24, 2010, Mumbai, India.

## **Sample Consent Form**

### **Role of the Educator in a Social Software Initiative**

I, the undersigned, consent to participate in the study on 'the role of the educator in a social software initiative' as outlined in the project summary provided.

I consent to the use of my words being used within a scientific publication or report. I understand that this will be used for academic and research purposes only and that copyright will reside with the Open University, UK or the respective outlet of the research publication in print or on the Web.

The data collected from me and my personal details will not be made available to third parties.

Please complete and return the form to Dr. Shailey Minocha, either by email or by post.  
Email: s.minocha<at>open.ac.uk

Postal address: Department of Computing, The Open University, Walton Hall, Milton Keynes, MK7 6AA

### **Participant's details**

NAME

ADDRESS

Signature

Date

Attached: Project Summary Sheet